

# News

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## **Lufthansa Systems and Singapore Airlines celebrate successful 20-year partnership and Scoot's migration to the Lido Flight 4D System**

- Lufthansa Systems has been providing Singapore Airlines with its leading Lido Flight 4D solution since 2002
- Lufthansa Systems' industry-leading navigation data enables airlines to increase safety and reduce workload
- the 20-year partnership between Lufthansa Systems and SIA is the strongest indication of the company's competitive advantage in the aviation industry

*Raunheim / Singapore, December 2022.* Lufthansa Systems and Singapore Airlines (SIA), the national carrier of Singapore, celebrated their 20-year partnership anniversary at Crowne Plaza Changi Airport in Singapore. Alongside the anniversary, Lufthansa Systems also celebrated Scoot's successful migration to the Lido Flight 4D system. Scoot is the low-cost subsidiary of SIA. In accordance with a new agreement signed in August 2020, Lufthansa Systems will continue to support SIA's flight operations with its industry-leading Lido Flight 4D software.

SIA has selected Lido Flight 4D through rigorous benchmarking against leading flight planning solutions. Lido Flight 4D is a modern, integrated flight planning system developed by Lufthansa Systems that considers all pertinent flight operations data and information. The system provides timely and accurate forecasts for flight times, distances, and headings, as well as real-time updates on weather and airspace conditions, all of which are based on certified, high-quality aeronautical data. Over 25% of aircraft worldwide operate with Lido Flight 4D. The solution supports dispatchers in evaluating the optimal route, while taking current flight-related data into account. It enables airlines to optimize their flying time, costs, and fuel consumption, resulting in fuel savings of up to 5%.

The 20-year partnership between Lufthansa Systems and SIA is the strongest indication of the company's competitive advantage in the aviation industry. Since 2002, the German company has provided SIA with a comprehensive suite of software products and IT services, including software development, integration, testing, and maintenance with Lido Flight 4D. As of 1 November 2022, the SIA Group's passenger network covered 109 destinations. SIA serves 76 destinations, with a fleet of over 130 aircraft, while Scoot serves 56 destinations, with a fleet of 55 aircraft.

“Singapore Airlines is fully committed to tapping on the best tools and infrastructure to enhance our digital capabilities.” said Captain Quay Chew Eng, Senior Vice President Flight Operations, Singapore Airlines. “Lufthansa Systems, through Lido Flight 4D, has been exemplary in its role as an IT solution provider for the last 20 years as we harness operational efficiencies in our flight operations. We look forward to the continued success in our partnership with Lufthansa Systems.”

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Captain Ian Cheng, Senior Vice President of Flight Operations, Scoot, said: “At Scoot, we are always exploring new ways to enhance operations and improve the experience for our customers by adopting forefront technology. We are delighted to join SIA in integrating Lido Flight 4D into our flight planning system. This will bring about increased operational efficiencies and productivity for our dispatchers and also strengthen the synergy within the SIA Group across multiple facets, such as route monitoring and database maintenance.”

"It's been a very long time since we've been in the same room, face to face. The pandemic halted many activities, but not our partnership; we continued to work together to serve our clients and customers." stated Tom Vandendael, CEO Lufthansa Systems Asia Pacific, Senior Vice President, and Area Management Asia Pacific. “We are ecstatic to commemorate 20 years of partnership with Singapore Airlines, and its subsidiary, Scoot, who recently migrated to Lido Flight 4D. We are incredibly grateful for their support over the years.”

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## **About Singapore Airlines**

The SIA Group's history dates back to 1947 with the maiden flight of Malayan Airways Limited. The airline was later renamed Malaysian Airways Limited and then Malaysia-Singapore Airlines (MSA). In 1972, MSA split into Singapore Airlines (SIA) and Malaysian Airline System. Initially operating a modest fleet of 10 aircraft to 22 cities in 18 countries, SIA has since grown to be a world-class international airline group that is committed to the constant enhancement of the three main pillars of its brand promise: Service Excellence, Product Leadership and Network Connectivity.

## **About Scoot**

Scoot is the low-cost arm of the Singapore Airlines (SIA) Group. Scoot took to the skies in June 2012 and merged with Tigerair Singapore in July 2017, retaining the Scoot brand for a new chapter of growth. To date, Scoot has carried over 67 million guests, and has a fleet of 55 aircraft, comprising widebody Boeing 787 Dreamliners and single-aisle Airbus A320 family aircraft. Scoot offers 56 destinations for booking as of October 2022. Our network presently encompasses 71 destinations across 15 countries and territories in Asia-Pacific, the Middle East and Europe. Travellers on Scoot can earn and redeem KrisFlyer miles. Scoot was the world's first low-cost carrier to attain the highest ratings for both the APEX Health Safety powered by SimpliFlying and Skytrax COVID-19 Airline Safety Rating audits. Scoot provides a safe, reliable, and affordable travel experience with a unique attitude – Scootitude, and is passionate about enabling people to embrace the full potential of travelling and seeking new experiences. Book your tickets at [FlyScoot.com](https://flyscoot.com) or contact our Call Centre.

## **About Lufthansa Systems**

Lufthansa Systems GmbH & Co. KG is a leading airline IT provider determined to shape the future of digital aviation. It draws its unique strengths from its ability to combine profound industry know-how with forward-looking technological expertise and has lived by its slogan "We're into IT" for more than 25 years. A wholly-owned subsidiary of the Lufthansa Group, the company offers its more than 350 customers an extensive range of successful IT products and services for the aviation industry, many of which are market leaders. Lufthansa Systems' pioneering portfolio covers all of an airline's business processes – in the flight deck, in the cabin and on the ground. As a tech company and airline IT provider, Lufthansa Systems is committed to identifying its own environmental footprint and improving that of its airline customers across the globe. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 2,400 people at its locations in 16 countries.

[www.lhsystems.com](https://www.lhsystems.com)

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